



# HackneyHomes news

In partnership with  Hackney Council

Hoş geldiniz İsterseniz bu belgenin Türkçe'sini size gönderebiliriz.

March 2007

[www.hackneyhomes.org.uk](http://www.hackneyhomes.org.uk)

## Winter sun brings fun to Fawcett and Landfield residents

Families living on the Fawcett and Landfield estates in Hackney came out to enjoy food, drinks and entertainment at Estate Awareness days in their local community halls.

**With the winter sun making a welcome appearance, mums and dads took time out to enjoy a free massage, teenagers played ball sports and the younger boys and girls had their faces painted.**

The main purpose of the events was to equip residents with all the information they need to stay safe in their communities and to introduce them to the different agencies including the Police, Community Safety, Mediation and Estate Safety teams available to assist them.

**“I am pleased that so many young people and their families attended. It was a good opportunity to come out, talk to neighbours and get useful information,”**

Mavis McGee said.

With anti-social and criminal behaviour a major concern for residents, this event was vital in highlighting the work being done by

various organisations to tackle the underlying causes and divert people away from unlawful activities.

An example of this is the youth project that was delivered by CityZen on behalf of the Hackney Community Safety Team. Aimed at young people aged 9 to 16 on the Landfield Estate, the project encouraged involvement in a range of activities.

A weapons awareness session was held for all those who attended to inform them about the dangers and consequences of carrying dangerous weapons such as knives. This was very popular with teenagers and parents.

The Tenants' and Residents' Association Chairs for Landfield Estate - Mavis McGee and Fawcett Estate - Rhonda Dewsnap were both at the heart of organising the events on their estates and Hackney Homes is grateful to them and other residents whose contribution made them a big success.

Extra funding is available to TRA's to hold fun days like these as well as other community projects/events.

**For more information, contact Faisal Pirbhai on 020 8356 2126.**



## What's inside

**Page 2** Come along to the Housing and Education Day

**Page 5** Leaseholder update

**Page 6** Travellers in Hackney

## News In Brief

### Compulsory recycling in Hackney

In a drive to make recycling easier for residents and encourage a greener Hackney, there are some significant changes to Hackney's recycling service.

Trials will soon be happening on selected Hackney estates and high rise properties to determine the best method of collecting recycling from these types of buildings.

Recycling is now compulsory in all street level properties - estates are excluded. The facility to recycle plastic bottles is also being added to the Green Box collection, throughout the borough.

After a successful trial with 14, 000 Hackney households, the Blue Bin kitchen waste scheme is being expanded to all street level properties. The food waste collected is converted to compost and used on Hackney's parks and green spaces.

For more information, visit [www.hackney.gov.uk/ew-recycling-general-information-851](http://www.hackney.gov.uk/ew-recycling-general-information-851)



Do you have any comments about this issue of Hackney Homes News? Any news or story ideas to tell us about? Please contact the Hackney Homes Communications team on 020 8356 3528 or email [HousingEditor@hackneyhomes.org.uk](mailto:HousingEditor@hackneyhomes.org.uk)

### Hackney play sites meet RoSPA excellence standards...again!



Over the past month, The Royal Society for the Prevention of Accidents (RoSPA) has visited and inspected several Hackney playground sites. Three more of our estate play sites have been awarded with 4 star High Play Value awards.

The play sites at Follingham Court, Vanbrugh House and Caliban Towers were successful in receiving this award because:

- They are maintained to a high standard
- They provide social safety and play value for different age groups

- The sites are safe and secure
- The sites have access paths and fencing
- The play area has general safety surfacing.

More awards are anticipated over the next few months as the inspectors visit more of our playgrounds.

Play sites previously awarded by RoSPA include:

- Royal Oak Court, Pitfield Estate
- Nelson Mandela House
- Nisbet House
- Nightingale Estate
- Jarrow Way, Sherris Wharf

## Date for your Diary

### Housing and Education Advice Day – 2 April

Hackney's Housing and Education event is fast approaching. The information day will feature stalls, presentations and workshops offering advice on housing for all age groups, preventing homelessness, applying for English language or further education courses, help with finding employment and much more.

The whole family are welcome and food and drinks will be available all day.

Children will be entertained with a crêche as well as face painting.

The event will be held on Monday, 2 April from 10am – 4:30pm at the Hackney Community College in Shoreditch.

For more information, visit [www.hackneyhomes.org.uk](http://www.hackneyhomes.org.uk) or contact Sevinc Aslan on 020 8356 5732 or Tracey Dunn on 020 8356 2066.

# Prevention is proving to be the cure for anti-social behaviour

**It's not as easy as 'ABC', but prevention and intervention are proving to be the key ingredients in the fight against anti-social behaviour in Hackney.**

According to Brian Doran, a member of the Hackney Homes anti-social behaviour team, the only way anti-social behaviour can be stopped is for the community to work together.

"Anti-social behaviour is not just a housing problem, or a problem in schools, or something for the police to deal with. It's a community problem and it can make people's lives a misery, so the only way to tackle it is to see it as a problem that affects us all and work together to solve it," Brian said.

And that is exactly what's happening in Hackney.

Hackney Homes is working with the police, the Youth Offending team, the Truancy team, Social Services, Education, Welfare and residents to introduce programmes that prevent anti-social behaviour or tackle it early.

One of the tools being used is Acceptable Behaviour Contracts – or ABC's – and they have proven especially useful for young people. These are written agreements between the young person, the housing office (Hackney Homes) and the police in which the young person agrees not to carry out any form of anti-social behaviour including graffiti, theft,



Paul Petersen, Catherine Leach, Brian Doran and Joy Sivaji at ABC training at Homerton.

intimidating language, excessive noise, littering, drunken behaviour or using or dealing drugs. "We will not accept anti-social behaviour in our neighbourhoods, but at the same time, we don't want to criminalise our young people. We want to intervene, address the behaviour and give the young person a second chance."

The approach seems to be working. ABC's have been in operation in Hackney since 2001 and young people issued with these orders are far less likely to go on to commit criminal acts.

"I personally have been involved in issuing 65 ABC's and only 8 of these people have gone on to receive an anti-social behaviour order," Brian said.

It is for this reason that Brian and his team have recently run training sessions for local police stationed in Hackney schools.

"We've trained the police in how we

can use the ABC's, where we've had successful outcomes and how we can continue to work together to tackle the root causes for young people committing anti-social behaviour."

Police Constable Catherine Leach is stationed at Clapton Girls' Technology College and said that the police presence in Hackney schools is an important preventative measure in tackling anti-social behaviour.

Another joint initiative proposed to help combat anti-social behaviour will involve Hackney Council, the police and the British Army teaming up to host a series of 'boot camp' style activities for Hackney youth.

**If you are experiencing problems with anti-social behaviour, please contact your local Neighbourhood Office or visit [www.hackneyhomes.org.uk](http://www.hackneyhomes.org.uk)**

## Neighbourhood Offices to comply with DDA standards

**Over the last year, you may have noticed building works and improvements happening to the public reception areas at your local Neighbourhood Office.**

Hackney Homes is committed to making sure both our public buildings and our services comply with standards set by the Disability Discrimination Act and provide a

relaxed and comfortable reception for all visitors.

Making sure our neighbourhood offices are accessible for all has been one of our top priorities. Specifically, Hackney Homes is working towards making all our public buildings suitable for and accessible to disabled people. An example of this would be the installation of ramps where stairs are

the only means of entry for people in a wheelchair.

If a resident with a disability does have an urgent enquiry, a home visit can be arranged with the local Neighbourhood Office.

**For more information, visit [www.hackneyhomes.org.uk](http://www.hackneyhomes.org.uk)**

# Kew Gardens? No. Welcome to Clapton Park

We might not have the space or money to recreate Kew Gardens. But it doesn't mean we can't have beautiful green spaces in and around our estates.

**This is the positive attitude of the Clapton Park Tenant Management Organisation who have brightened up their estate and, in the process, have been selected as a showcase at the 2007 Chelsea Flower Show.**

## How have they done this?

About four years ago, Clapton Park TMO contracted landscape design and maintenance to The Grass Roof Company. In this short space of time they have transformed what would otherwise be bland often dog-fouled green spaces into vibrant, blooming spaces that residents are proud of.



John Little, the main contractor working on the estate, is a familiar face, talking to residents to understand what they want to see in their environment. He has encouraged residents to get involved in the planting process in public areas as well as in their back gardens.

"We hold an annual Green Day where residents can pop along and pick up complimentary seeds mixes, gardening

advice and provide feedback on what they think is working and what they would like to be done differently."



Involving residents has resulted in more communal seating areas, allotments and grow your own areas. These have been very popular with residents who now grow a wide range of vegetables and herbs.

## Involving younger residents

John is working with students at Mandeville School and The Children's Centre on Daubeney Road who will shortly be sprucing up the green spaces outside their schools.

## What will the Chelsea Flower Show mean to Clapton Park?

Residents of Clapton Park are already proud of their green spaces. The Chelsea Flower Show gives them a chance to show others how inner city areas can be transformed quickly and cheaply with plants and flowers.

The Chelsea Flower Show display will recreate the Clapton Park Estate – warts

and all. It will show a typical green space with railings, paving slabs, brickwork, a green roof, a park bench and even grass borrowed from the estate!

The garden will showcase the innovative use of space on the estate, how water use has been minimised and how the threat of vandalism has been reduced through the design of the gardens.



## Win some tickets

Want to come and visit the Clapton Park Green space at the Chelsea Flower Show this May? We have two pairs of tickets to give away. Simply tell us when the Clapton Park TMO was set up. Send your answer to Hackney Homes News, Freepost, RLTS-GHGU-UUTR, Christopher Addison House, 72 Wilton Way, London, E8 1BJ or email [HousingEditor@hackneyhomes.org.uk](mailto:HousingEditor@hackneyhomes.org.uk)

**All correct entries will be entered into a draw and the winners will be contacted as soon as possible.**

## Residents discuss new repairs policies

**A consultation event was held last month by the Hackney Homes Repairs team for residents to provide feedback on two new repairs policies – the Tenants Recharge policy and the Vulnerable Tenants Repairs policy.**

The Tenants Recharge policy means that any damages found to be caused by the tenant to a property will be charged back to the tenant. Hackney Homes' Head of Responsive Repairs, Bob Phillips said the new policy is good

news for the vast majority of our residents.

"The Recharge policy means that residents who look after their properties will not be paying for wilful damages caused by others. It clearly won't apply where vandalism or wear and tear is the cause of the damage," Bob said.

The Vulnerable Tenants Repairs policy – is an acknowledgement of vulnerable tenants in Hackney who may need extra support in accessing and receiving Hackney Homes repairs

services – was also discussed during the consultation.

An example of this policy in action might be an elderly resident needing assistance in changing a light bulb. This kind of repair would normally be undertaken by the tenant or leaseholder, however, in this circumstance, Hackney Homes would help.

Both policies are expected to be implemented in May 2007. Thanks again to the residents who took the time to be involved in the consultation.

# Improving services for leaseholders

It has been a positive year for Hackney Homes and many improvements have been delivered with your help and feedback through the Borough wide Leaseholders and Freeholders Forum and the North East Leasehold Association.

**The officers of the Clapton Neighbourhood Leasehold Association (now disbanded) also deserve recognition for all their efforts. Hackney Homes is grateful to all leaseholders who have generously given their time and knowledge to help us improve.**

## Learning from your feedback

- You wanted accounts to be issued on time and the last three sets of accounts have been issued promptly. We have just sent out your Estimated Service Charges for 2007/08 to give you time to review your payment arrangements from 1st April. We have also sent regular statements for you to view payments.
- We have invested in our front line services, providing improved web pages, a new Leaseholder and Freeholder Handbook, and a quarterly newsletter. Copies of our Leasehold and Freehold handbooks are available in various languages, large print, Braille and audio CD.

Your feedback: 80% of respondents to our website survey found the information on the web pages useful and leasehold representatives found our handbook professional and informative.

- The Financial Advice Day in January was well received, with more than 140 leaseholders attending. Leaseholders were given advice on payment options, savings, grants and facilities from a range of experts.
- For those who have recently purchased a Council home, we have issued new Welcome Packs

containing a range of information about Hackney Homes. For sellers, we provide clear and informative Sellers Information Packs turning these around on average within 8 days, for 1300 requests to Solicitors.

Your feedback: 90% of attendees at Financial Advice Day said the event should be held at least once a year, so we are planning further events.

- We are very conscious that many leaseholders have concerns about rising service and major works charges and we are trying to make these more transparent. Clearer works consultation notices and simpler major works documentation has been developed. Leaseholders have helped us produce explanatory notes and leaflets for major works consultation. We are also launching our Consultation Plus Strategy which provides leaseholders with the future planned maintenance and major works programme over the coming year. This enables leaseholders to consider the impact and ask any

questions prior to the formal consultation process.

- We know that Value for Money is a top priority for leaseholders and we have succeeded in reducing our overall management costs by £4m in the last year. Leaseholder and tenant representatives are involved at the heart of all our major procurements and helped us save £2m off the cost of Neighbourhood Management this year. We are currently procuring all our repairs services and leaseholder representatives have visited the main bidders to test quality and value for money.
- We have recently conducted the first dedicated Leaseholder Survey and will soon receive the results which will help us to plan future service improvements.
- And finally, the Right to Buy team has continued to offer a timely and efficient service, receiving over 500 applications this year. Clear estimates for future service and major works targets are based upon projected decent homes and planned maintenance programmes to 2011 and RTB applicants benefit from an advice booklet and survey that evaluates their experience.



# Getting to know Travellers in Hackney

With two Traveller sites in Hackney accommodating around 30 families, the Traveller community has a significant presence in the borough. Hackney Homes recognises this growing presence and is working with local Travellers to help meet their needs.

**Hackney Homes manages two sites at Waterden Crescent and the recently refurbished Abbey Close. The Traveller families live in caravans and share an amenity block which provides a kitchen and bathroom space and toilet. Similar to tenants, Travellers pay rent and council tax to Hackney Homes.**

Maree, a Traveller from the Abbey Close site, said Travellers don't choose to live in this particular way, they are born into it.

"Being a Traveller is part of your heritage, it isn't a choice you make, it's a part of who you are. Often Traveller communities are made up of related families, however our community is made up a range of families who all have grown to know each other well and our kids grow up together.

"Just as it might be strange for someone who has lived on an estate or in their own house to imagine

living as a Traveller, it would be a real culture shock for the people at Abbey Close not to live the way we do and the way we've always lived," she said.

However, Hackney Homes recognises that not all Travellers in Hackney live on sites. Some choose to live in permanent housing whilst others live in housing because of a shortage of pitches and sites in the borough.

**"Being a Traveller is part of your heritage, it isn't a choice you make, it's a part of who you are"**

The Abbey Close site underwent major refurbishments in 2002 and throughout this process, the families played a large part in planning refurbishment works and site design.



Angie Emmerson, Hackney Homes' Traveller Service Development Officer, is responsible for overseeing all consultation on major developments concerning Travellers.

Ongoing consultations are currently occurring with the community at Waterden Crescent as the site is being relocated to three smaller sites as it sits within the Olympic Development Park.

Angie said, "Together with the London Development Agency, the Council's Planning department, the London Gypsy and Traveller Unit and the families at Waterden, we've been working on ways to ensure the relocation happens as smoothly as possible. One new site has been confirmed at Homerton Rd and two more sites are still to be confirmed."

The Abbey Close Traveller site, which was recently praised by Trevor Phillips, former Chair of the Commission for Racial Equality, is sure to be the example on which to base future Traveller sites.

**"We have integrated well with the local community, our kids play with other local kids and we get along. With tolerance and acceptance, there is no reason why Travellers should be seen as a problem for residents," Maree said.**



# Information about your rent

## Payment of rent

Hackney Homes is now collecting more than 95% of rental payments that are due from tenants. The amount of rent money we collect has a direct impact on the scope and quality of services we can provide. Put simply, the more rent due that we collect, the more we can spend on repairs, maintenance, cleaning and other services.

There are many ways to pay rent including by direct debit, standing order, online, at all Pay Point outlets, your neighbourhood office, by phone and at the Town Hall Cash office. We strongly recommend payment by direct debit as this makes paying the rent easier as it is done for you.

## Increase to rents

We have recently sent you a letter explaining the increase in rent as of April 2nd 2007. As in previous years the Government expects Hackney Council to increase rents in line with the rent restructuring policy. For Hackney tenants this means an average increase of 4.9%, as set out in the formal notification of your rent for 2007/08 (sent to you in February).

## How the money is spent

In the past year we have spent millions of pounds to improve your homes and estates. Additional money from the rent increase will be used to further improve services to residents. This year we've spent money on:

- Repairs – we are completing non-urgent repairs in 5.6 days (average)
- Decent Homes – we've spent £45m on windows, doors, kitchens, bathrooms and external renovations
- Safer doors – we've spent £2.89m on installing 2000 'safer city' steel doors
- Door entry – we've spent £4.08m on door entry renovations
- Improved safety – we've spent £1.65m on lighting, concierge services and CCTV renewal

The way we spend this money is directly influenced by you. The Neighbourhood Investment Boards survey results, focus groups, tenant and resident associations and resident

representation on the Hackney Homes Board are ensuring residents have a say in deciding where money is invested.

## Rent arrears

It is your responsibility to ensure you don't get into debt and we will help you wherever we can to avoid this by providing a quarterly rent statement and benefits advice where needed.

We will work with tenants who are experiencing problems with paying rent to help solve the problem early. Debt advice and assistance with benefits are available and will be provided if needed. We will also notify tenants if you miss a rent payment and help establish a sensible repayment plan should you fall into arrears.

Tenants who pay their rent on time are also eligible for the quarterly Pride of Place prize draw. Randomly selected winners receive £500 worth of home improvements and runners up receive shopping vouchers.

**For more information,** visit [www.hackneyhomes.org.uk](http://www.hackneyhomes.org.uk)

## Performance at a glance

### Performance in January 2007

Telephone Answering and Correspondence			
Percentage of telephone calls answered within 5 rings	97%	Target: 96%	<b>Above target</b>
Letters faxes and emails responded to within 10 days	97%	Target: 95%	<b>Above target</b>
Complaints			
Stage one complaints replied to within 15 working days	91.4%	Target: 75%	<b>Much better than target</b>
Stage two complaints replied to within 15 working days	100%	Target: 75%	<b>Excellent performance</b>
Estate Cleaning			
Percentage of all estates with a good or acceptable standard of cleanliness	88%	Target: 80%	<b>Above target</b>
Repairs			
Percentage of appointments made and kept borough-wide	99.4%	Target: 98%	<b>Above target</b>
Percentage of urgent repairs completed within government time limits (borough-wide)	99.2%	Target: 96%	<b>Excellent performance</b>
Percentage of emergency repairs made safe within 24 hours	100%	Target to be developed	<b>Excellent performance</b>
Percentage of immediate jobs made safe within 2 hours	99.5%	Target to be developed	<b>Excellent performance</b>

# Contact us

There are lots of ways you can contact us...

## Phone or visit our Neighbourhood Offices:

### North East (Stamford Hill)

Clock House, 149 Stamford Hill,  
London N16 5LG

Telephone: 020 8356 6500

Nightingale Estate Office,  
4 Olympus Square, London E5 8PL  
Telephone: 020 8356 1914

### North West (Stoke Newington)

Stoke Newington Municipal Offices,  
Stoke Newington Church Street,  
London N16 0J

Telephone: 020 8356 6100

### Homerton

92 Well Street, London E9 7JA  
Telephone: 020 8356 7800

### De Beauvoir & Queensbridge

31 De Beauvoir Road,  
London N1 5SJ

Telephone: 020 8356 6600

### Shoreditch

1 Cropley Street, London N1 7P  
Telephone: 020 8356 6705

2 Whiston Road, London E2 8BW  
Telephone: 020 8356 1731

### Leaseholder and freeholder queries

298 Mare Street, London  
E8 1HE

Telephone: 020 8356 2100

Email: Leaseholders@  
Hackneyhomes.org.uk or

service.charges@  
hackneyhomes.org.uk or

major.works@  
hackneyhomes.org.uk

## Report a repair

Telephone: 020 8356 3691

## Email:

Repairs.rcc@hackneyhomes.org.uk

Online: www.hackneyhomes.org.uk/h-housecall.htm

## Give us a compliment or complaint

Phone: 020 8356 5022

Fax: 020 8356 5091

Email: housing.complaints@  
hackneyhomes.org.uk

Online: www.hackneyhomes.org.uk/hc-complaints.htm

## Report domestic violence or hate crime

Phone: 020 8356 4459 or

Freephone 0800 056 0905

## Other useful phone numbers

Noise reporting: 020 8985 4455

Bulky waste/street cleaning:  
020 8356 6688

Housing and council tax benefit:  
020 8356 3399

Council tax queries: 020 8356 3154

Street lights: 020 8356 8145

Street parking permits:  
020 8356 8877

(contact your Neighbourhood office for estate parking permits)

Hackney Mediation Service:  
020 8356 4794

CrackDown Project:  
freephone 0800 073 1779

This is Hackney Homes News, the newsletter for tenants and leaseholders. You can phone our contact centre on 020 8356 3691 who can put you in touch with someone to interpret this for you.

এটি হ্যাকনি হোমস নিউজ, টেন্যান্ট এবং লীজহোল্ডারদের জন্য। আপনি 020 8356 3691 নম্বরে আমাদের কন্টাক্ট সেন্টারে ফোন করতে পারেন যারা আপনাকে এমন কোন ব্যক্তির সঙ্গে যোগাযোগ করিয়ে দেয়ার ব্যবস্থা করবেন যিনি আপনার জন্য এটির অনুবাদ করতে পারেন। (Bengali)

這是「哈克尼之家新聞」(Hackney Homes News)・是為房主和房客提供的新聞通訊・您可以電話聯繫我們的聯絡中心 020 8356 3691 幫您聯繫人員為您翻譯・(Cantonese)

Ceci est Hackney Homes News, la lettre circulaire des locataires et des locataires à bail. Vous pouvez appeler ou contacter le centre au 020 8356 3691 où l'on vous dira à qui vous adresser pour la faire traduire. (French)

Nûçeyên Hackney Homes ji bo kirêdar û xwedî-leasan nûçenamêk e. Heke hun bi 020 8356 3691 telefonî navenda me ya têkiliyan bikin, ew ê bikanibin bi kesekî re têkiliya we çêbikin ku wê ji bo we wergerîne. (Kurdish)

Hackney Homes News, informator dla lokatorów i najemców. Możesz zadzwonić do naszego centrum pod numer telefonu 020 8356 3691, gdzie połączą Cię z kimś, kto pomoże w przetłumaczeniu informatora. (Polish)

Kani waa Hackney Homes News, warsidaha kiraystayaasha iyo heshiis-kiro heystayaasha. Waxaad ka wici kartaa xarunta yada xiriirka halka 020 8356 3691 kuwaas oo kuu gudbin karo qof arintan kuu tarjuma. (Somali)

Esto es Hackney Homes News, el boletín para propietarios e inquilinos. Puede llamar a nuestro centro de contacto al número 020 8356 3691, donde se le pondrá en contacto con alguien que pueda interpretar este documento. (Spanish)

Hackney Homes Haberleri kiracılar ve lease sahiplerine yönelik bir haber bültenidir. 020 8356 3691'dan ilişkin merkeze telefon ederseniz, bunu size tercüme edecek biriyle ilişkinizi sağlayabilirler. (Turkish)

ہے Hackney Homes News کرائے داروں اور لے ڈاروں کے لئے خبرنامہ ہے۔ ہمارے رابطہ مرکز کو 020 8356 3691 پر فون کر سکتے ہیں جو آپ کا رابطہ کسی ایسے شخص سے کروا سکتا ہے جو آپ کے لئے اس کی ترجمانی کر سکتے۔ (Urdu)

Đây là Hackney Homes News, bản tin cho những người thuê và cho thuê nhà. Bạn có thể điện thoại tới trung tâm liên lạc của chúng tôi số 020 8356 3691 và họ sẽ nối máy cho bạn với ai đó dịch những thông tin này ra cho bạn. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print  In Braille

On Disk  On audio tape

Interview with British sign language interpreter

In another language, please state:

Name:

Address:

Tel:

E-mail:

Return to: Communications Team  
Freeport RLTS-GHGU-UUTR,  
Hackney Homes, Christopher  
Addison House, 72 Wilton Way,  
London E8 1BJ

# Inspection

A **final reminder** to residents that Hackney Homes will be formally inspected by the Audit Commission from 26 March – 5 April. We're aiming for a 2 star rating which will mean an additional £225m in government funding for Decent Homes works.

Inspectors will be visiting some estates and will be speaking to residents during these visits. Some of you have already been selected to attend focus groups to share your experiences with the inspectors.

We should know the results by June.

[www.hackneyhomes.org.uk](http://www.hackneyhomes.org.uk)

Hackney Homes Limited. Registered in England No. 5663757  
Registered Office: Christopher Addison House, 72 Wilton Way, London E8 1BJ  
Hackney Homes Limited is a company controlled by the London Borough of Hackney  
Produced by Design & Communications • Hackney Council • March 2007 • PJ30510



  
**HackneyHomes**  
In partnership with  Hackney Council